

TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman
Lynn Greer, Director
Sara Kyle, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 24, 2000

Mr. Guy M. Hicks
General Counsel
BellSouth Telecommunications, Inc.
333 Commerce Street #2101
Nashville, TN 37201-3300

Re: Docket No. 99-00347 – *AT&T Communications of the South Central States, Inc.'s Petition for the Establishment of an Independent Third Party Testing Program of BellSouth's Operational Support Systems*

Dear Mr. Hicks:

At the Directors' Conference held October 26, 1999, the Authority held in abeyance the decision of whether to grant the petition in the above referenced matter. The Authority did suggest, however, that interested parties comment on Tennessee-specific OSS testing issues. Transcript at 51. Accordingly, the TRA is gathering information regarding OSS operations in Tennessee and those utilized in other states in BellSouth's region. To assist in this endeavor, interested parties are requested to provide the following information:

1. For OSS preordering functions:
 - a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
 - b. What impact, if any, would the Tennessee-specific differences identified in 1.a. have on third party testing of BellSouth's OSS?
2. For OSS ordering functions:
 - a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
 - b. What impact, if any, would the Tennessee-specific differences identified in 2.a. have on third party testing of BellSouth's OSS?

3. For OSS provisioning functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 3.a. have on third party testing of BellSouth's OSS?

4. For OSS maintenance and repair functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 4.a. have on third party testing of BellSouth's OSS?

5. For OSS billing functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 5.a. have on third party testing of BellSouth's OSS?

6. For OSS administrative activities, such as change management and technical assistance:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 6.a. have on third party testing of BellSouth's OSS?

Please submit your responses by close of business on May 15, 1999. Should you have questions concerning this request, contact Joe Shirley at 615-741-2904, extension 152.

Sincerely,

A handwritten signature in black ink, appearing to read "K. David Waddell", with a stylized flourish at the end.

K. David Waddell
Executive Secretary

cc: All Parties of Record

TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman
Lynn Greer, Director
Sara Kyle, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 24, 2000

Mr. Terry Monroe
Competitive Telecom Association
1900 M St., NW, #800
Washington, DC 20036

Re: Docket No. 99-00347 – *AT&T Communications of the South Central States, Inc.'s Petition for the Establishment of an Independent Third Party Testing Program of BellSouth's Operational Support Systems*

Dear Mr. Monroe:

At the Directors' Conference held October 26, 1999, the Authority held in abeyance the decision of whether to grant the petition in the above referenced matter. The Authority did suggest, however, that interested parties comment on Tennessee-specific OSS testing issues. Transcript at 51. Accordingly, the TRA is gathering information regarding OSS operations in Tennessee and those utilized in other states in BellSouth's region. To assist in this endeavor, interested parties are requested to provide the following information:

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5. For OSS billing functions:

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- b. What impact, if any, would the Tennessee-specific differences identified in 5.a. have on third party testing of BellSouth's OSS?

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- b. What impact, if any, would the Tennessee-specific differences identified in 6.a. have on third party testing of BellSouth's OSS?

Please submit your responses by close of business on May 15, 1999. Should you have questions concerning this request, contact Joe Shirley at 615-741-2904, extension 152.

Sincerely,

A handwritten signature in black ink, appearing to read "K. David Waddell". The signature is stylized with a large "K" and a cursive "Waddell".

K. David Waddell
Executive Secretary

cc: All Parties of Record

TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman
Lynn Greer, Director
Sara Kyle, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 24, 2000

Mr. James P. Lamoureux
AT&T
1200 Peachtree St., NE, #4068
Atlanta, GA 30367

Re: Docket No. 99-00347 – *AT&T Communications of the South Central States, Inc.'s Petition for the Establishment of an Independent Third Party Testing Program of BellSouth's Operational Support Systems*

Dear Mr. Lamoureux:

At the Directors' Conference held October 26, 1999, the Authority held in abeyance the decision of whether to grant the petition in the above referenced matter. The Authority did suggest, however, that interested parties comment on Tennessee-specific OSS testing issues. Transcript at 51. Accordingly, the TRA is gathering information regarding OSS operations in Tennessee and those utilized in other states in BellSouth's region. To assist in this endeavor, interested parties are requested to provide the following information:

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2. For OSS ordering functions:
 - a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
 - b. What impact, if any, would the Tennessee-specific differences identified in 2.a. have on third party testing of BellSouth's OSS?

3. For OSS provisioning functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 3.a. have on third party testing of BellSouth's OSS?

4. For OSS maintenance and repair functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 4.a. have on third party testing of BellSouth's OSS?

5. For OSS billing functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
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6. For OSS administrative activities, such as change management and technical assistance:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 6.a. have on third party testing of BellSouth's OSS?

Please submit your responses by close of business on May 15, 1999. Should you have questions concerning this request, contact Joe Shirley at 615-741-2904, extension 152.

Sincerely,



K. David Waddell
Executive Secretary

cc: All Parties of Record

TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman
Lynn Greer, Director
Sara Kyle, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 24, 2000

Mr. James Wright, Esq.
United Telephone – Southeast
14111 Capitol Blvd.
Wake Forest, NC 27587

Re: Docket No. 99-00347 – *AT&T Communications of the South Central States, Inc.'s Petition for the Establishment of an Independent Third Party Testing Program of BellSouth's Operational Support Systems*

Dear Mr. Wright:

At the Directors' Conference held October 26, 1999, the Authority held in abeyance the decision of whether to grant the petition in the above referenced matter. The Authority did suggest, however, that interested parties comment on Tennessee-specific OSS testing issues. Transcript at 51. Accordingly, the TRA is gathering information regarding OSS operations in Tennessee and those utilized in other states in BellSouth's region. To assist in this endeavor, interested parties are requested to provide the following information:

1. For OSS preordering functions:
 - a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
 - b. What impact, if any, would the Tennessee-specific differences identified in 1.a. have on third party testing of BellSouth's OSS?
2. For OSS ordering functions:
 - a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
 - b. What impact, if any, would the Tennessee-specific differences identified in 2.a. have on third party testing of BellSouth's OSS?

3. For OSS provisioning functions:

a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.

b. What impact, if any, would the Tennessee-specific differences identified in 3.a. have on third party testing of BellSouth's OSS?

4. For OSS maintenance and repair functions:

a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.

b. What impact, if any, would the Tennessee-specific differences identified in 4.a. have on third party testing of BellSouth's OSS?

5. For OSS billing functions:

a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.

b. What impact, if any, would the Tennessee-specific differences identified in 5.a. have on third party testing of BellSouth's OSS?

6. For OSS administrative activities, such as change management and technical assistance:

a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.

b. What impact, if any, would the Tennessee-specific differences identified in 6.a. have on third party testing of BellSouth's OSS?

Please submit your responses by close of business on May 15, 1999. Should you have questions concerning this request, contact Joe Shirley at 615-741-2904, extension 152.

Sincerely,



K. David Waddell
Executive Secretary

cc: All Parties of Record

TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman
Lynn Greer, Director
Sara Kyle, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 24, 2000

Jon E. Hastings, Esquire
Boult, Cummings, et al.
P.O. Box 198062
Nashville, TN 37219-8062

Re: Docket No. 99-00347 – *AT&T Communications of the South Central States, Inc.'s
Petition for the Establishment of an Independent Third Party Testing Program of
BellSouth's Operational Support Systems*

Dear Mr. Hastings:

At the Directors' Conference held October 26, 1999, the Authority held in abeyance the decision of whether to grant the petition in the above referenced matter. The Authority did suggest, however, that interested parties comment on Tennessee-specific OSS testing issues. Transcript at 51. Accordingly, the TRA is gathering information regarding OSS operations in Tennessee and those utilized in other states in BellSouth's region. To assist in this endeavor, interested parties are requested to provide the following information:

1. For OSS preordering functions:
 - a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
 - b. What impact, if any, would the Tennessee-specific differences identified in 1.a. have on third party testing of BellSouth's OSS?
2. For OSS ordering functions:
 - a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
 - b. What impact, if any, would the Tennessee-specific differences identified in 2.a. have on third party testing of BellSouth's OSS?

3. For OSS provisioning functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 3.a. have on third party testing of BellSouth's OSS?

4. For OSS maintenance and repair functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 4.a. have on third party testing of BellSouth's OSS?

5. For OSS billing functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 5.a. have on third party testing of BellSouth's OSS?

6. For OSS administrative activities, such as change management and technical assistance:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 6.a. have on third party testing of BellSouth's OSS?

Please submit your responses by close of business on May 15, 1999. Should you have questions concerning this request, contact Joe Shirley at 615-741-2904, extension 152.

Sincerely,



K. David Waddell
Executive Secretary

cc: All Parties of Record

TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman
Lynn Greer, Director
Sara Kyle, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 24, 2000

Mr. H. LaDon Baltimore, Esquire
Farrar & Bates
211 Seventh Ave. N, #320
Nashville, TN 37219-1823

Re: Docket No. 99-00347 – *AT&T Communications of the South Central States, Inc.'s Petition for the Establishment of an Independent Third Party Testing Program of BellSouth's Operational Support Systems*

Dear Mr. Baltimore:

At the Directors' Conference held October 26, 1999, the Authority held in abeyance the decision of whether to grant the petition in the above referenced matter. The Authority did suggest, however, that interested parties comment on Tennessee-specific OSS testing issues. Transcript at 51. Accordingly, the TRA is gathering information regarding OSS operations in Tennessee and those utilized in other states in BellSouth's region. To assist in this endeavor, interested parties are requested to provide the following information:

1. For OSS preordering functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 1. a. have on third party testing of BellSouth's OSS?

2. For OSS ordering functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 2. a. have on third party testing of BellSouth's OSS?

3. For OSS provisioning functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
- b. What impact, if any, would the Tennessee-specific differences identified in 3.a. have on third party testing of BellSouth's OSS?

4. For OSS maintenance and repair functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
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5. For OSS billing functions:

- a. Identify and explain all areas where BellSouth's interfaces, systems, and processes utilized in Tennessee differ from those used in other states within BellSouth's region.
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K. David Waddell
Executive Secretary

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Melvin Malone, Chairman
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Sara Kyle, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 24, 2000

Vincent Williams, Esquire
Consumer Advocate Division
426 5th Avenue, N., 2nd Floor
Nashville, TN 37243

Re: Docket No. 99-00347 – *AT&T Communications of the South Central States, Inc.'s Petition for the Establishment of an Independent Third Party Testing Program of BellSouth's Operational Support Systems*

Dear Mr. Williams:

At the Directors' Conference held October 26, 1999, the Authority held in abeyance the decision of whether to grant the petition in the above referenced matter. The Authority did suggest, however, that interested parties comment on Tennessee-specific OSS testing issues. Transcript at 51. Accordingly, the TRA is gathering information regarding OSS operations in Tennessee and those utilized in other states in BellSouth's region. To assist in this endeavor, interested parties are requested to provide the following information:

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3. For OSS provisioning functions:

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4. For OSS maintenance and repair functions:

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460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 24, 2000

Henry Walker, Esquire
Boult, Cummings, et al.
P.O. Box 198062
Nashville, TN 37219-8062

Re: Docket No. 99-00347 – *AT&T Communications of the South Central States, Inc.'s Petition for the Establishment of an Independent Third Party Testing Program of BellSouth's Operational Support Systems*

Dear Mr. Walker:

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